



December 3rd, 2019.

Dear Customers

Apology and Attention to Spam Email

We sincerely apologize that some of our customers have received the spam email that seems to be coming from our staff.

When you receive a message that comes with the invoice which is made by Word from our staff, please do not open suspicious documents that could be viruses. [We usually use PDF file for our invoice] Also, please dispose of the spam email.

If you have any concerns, please let us know.

Please accept our sincerest apologies for the inconvenience.

Sincerely yours,

Knot Global Holdings Co., Ltd.

C.E.O Takamitsu Matsuzawa