



25th February, 2020

Dear Customers

Notice: Measure against COVID-19

Due to the growing concerns over the coronavirus, Knot Global Holdings has implemented the following measure to all employees.

■ Duration: From 26th February, 2020 until 6th March, 2020

※It may be changed according to the situation

■ Measure: Adopt a flexible working time system

※A core time (9 : 00 am to 6:00 pm) will not be affected

We apologize for any inconvenience that may be caused due to this measure.

If you have any concerns, please contact our customer service or our sales.

Sincerely yours,

Knot Global Holdings Co., Ltd.

C.E.O Takamitsu Matsuzawa